



Australian Homestay and Student Services

*Live with an Australian family,
learn the Australian culture, practice your
English and enjoy good Aussie tucker!*



WHAT IS HOMESTAY

A homestay is whereby a tourist or student lives within the home of a local resident in the country they are temporarily visiting. Guests are immersed into the daily life and culture of their host family. Most homestays include meals and can incorporate transfers to/from the meeting point daily.



WHY INCLUDE HOMESTAY

Providing a guest with a homestay opportunity enables them to have an authentic cultural experience. It is convenient, safe and very rewarding with life-long friendships often blossoming during a stay. Guests have an opportunity to try Australian food, practice or improve their English skills and experience the Australian lifestyle.



WHAT'S INCLUDED

Airport Transfers
Meals
Daily transfers by car or bus
Own room with linen, desk, wardrobe
Access to TV, phone and internet
Interaction with an Aussie family!
YOUR home away from home
24 hour Emergency Support

*Inclusions vary depending on package



A division of **Banora International Group**

#"We create life changing experiences; we build life-long friendships; we achieve lifetime memories."

ABN 42 010 744 582



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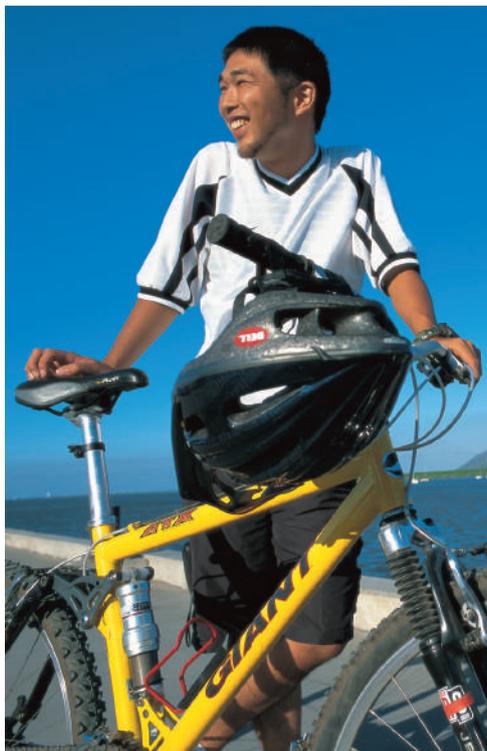
WHAT ARE THE HOST FAMILIES LIKE?

There are many preconceived ideas about what is an Australian family. Throughout Australia, we have access to over 1000 families and every family is different. Contrary to popular belief, we are not all blond haired, blue eyed and surf all weekend. We are a multi-cultural society with a variety of beliefs and hobbies.

Furthermore, in today's modern society, single parent families are becoming more common. These families still make great host families and offer the same level of services as a family with mother, father and children.

Our list of families also includes retirees who make great host families as they have endless stories to tell and time to take students places.

Most importantly, all of our families are carefully selected and no matter what nationality or structure, are devoted to giving guests the best possible memories whilst in Australia.



SAFETY

ASAP's homestays have been approved by the Working with Children Commission and each family is interviewed to assure quality control. Families are given training in regards to cultural differences and how to best make guests feel at home.

Upon arrival, guests are given an orientation to assist them to understand the Australian culture, lessening any potential misunderstandings. If on the off-chance, a problem does occur, our policies ensure the issue is handled in a timely and professional manner.

BOOKINGS

1. Contact us via email or phone.
2. Guests can apply on-line or our office can send your office our application form to be completed and returned via email, drop box etc.
3. Confirmation: If applications are all received as per our policies and procedures, completed matchings in a formal homestay profile are provided 2 weeks prior to arrival.

TESTIMONIAL

I am very pleased to write the following testimonial to the professionalism of the entire Banora International Group. I have known Janine Bowmaker (CEO of B.I.G) since 2003 when I first started sending students from Japan to the Gold Coast area. On my return to Australia, I continued to bring students from Japan and looked for a competent homestay supplier. I found to my surprise that Janine had married and moved to the Cairns area. I quickly contacted her and was grateful to have her assistance again. My business has grown from 1 program in Cairns to 3 (average of 70 students per year) with another possible program beginning in November, 2019. This is partly a testament to the wonderful homestay families Banora provides. I am always certain of the quality of the families and have never been concerned about getting a list of families in a timely manner. It is extremely difficult to find families that can accommodate student wishes and medical problems such as allergies to pets, however Banora always comes through (in Particular Junko-san). I would strongly recommend them to agents and to any overseas family looking to have a safe and enjoyable educational program in Australia.

- John Power, CEO, Power Japan Tours, Cairns Australia

